

2010 ALA Annual Conference

Consultants Giving Back...To You

Don't miss this opportunity to meet with renowned library consultants from across the country for a **free** ½ hour consultation sponsored by PLA on a variety of topics of concern to **your library**.



The following consultants will be holding **free** consultation sessions at the ALA 2010 conference on Saturday, June 26th from 8:00am-12:00pm in the Hilton Washington – Independence Room and/or on Monday, June 28th from 10:30am-1:00pm in the Hilton Washington – Fairchild Room.

- Elizabeth E. Bingham
- Kimberly Bolan Cullin
- Nancy Bolt and Karen Strege
- Lori Bowen Ayre
- Robert Burgin
- Yolanda Cuesta
- Susan Epstein
- Jan Feye-Stukas
- Carole D. Fiore
- Laura Francisco
- June Garcia
- Arlene Hopkins
- Susan Kent
- Stephen C. Maack
- Gerard B. McCabe
- Ruth Metz
- George Needham and Joan Frye Williams
- Sandra Nelson
- Miriam Pollack
- MaryEllin Santiago
- Paula M. Singer
- Dick Waters and Brad Waters
- Bill Wilson

Information about each consultant including area of expertise, availability, and contact information is included below. To schedule your free consultation with any of the consultants listed please contact them directly using the contact information below **before June 15th**.

If you have any questions about the Consultation Sessions please contact Paula Singer at (410) 561-7561 or pmsinger@singergrp.com or Linda Bostrom, PLA at lbostrom@ala.org.

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Elizabeth E. Bingham

Availability: Saturday, 26th 8am-12pm and Monday, 28th 12-1pm

Email: Binghamassociate@aol.com

Phone: 225-291-1114

Cell: 225-907-6189

Website: www.libraryexperience.com

Areas of Expertise: Working with outside groups, agencies and organizations; community awareness; reality checks; staff development; and planning.

Kimberly Bolan Cullin

Providence Associates LLC

Availability: Saturday, 26th 9-11am

Email: kim@libraryexperience.com

Phone: 585-739-7003

Blog: indielibrarian.blogspot.com

Website: www.libraryexperience.com

Areas of Expertise: Building and facilities consultation—from planning new buildings to creating new service points; rearranging existing space to be more efficient and customer-friendly; creating and engaging children's areas and/or teen area; hiring and working with architects; suggestions related to the overall planning process, etc. Feel free to bring floor plans for specific input.

Nancy Bolt and Karen Strege

Nancy Bolt and Associates

Availability: Saturday, 26th 9-10am

Email: nancybolt@earthlink.net

Phone: 303-642-0338

Website: www.NancyBoltAssociates.com

Areas of Expertise: Project planning; project development; project evaluation; needs assessment; facilitation; strategic planning; and focus groups.

Lori Bowen Ayre

The Galecia Group

Availability: Saturday, 26th 8am-12pm and Monday, 28th 10:30am-1pm

Email: loriayre@gmail.com

Website: www.galecia.com

Areas of Expertise: Open Source and ILS software; materials handling and self service automation/technology; and RFID.

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Dr. Robert Burgin

RB Software & Consulting, Inc.

Availability: Monday, 28th 10:30am-12pm

Phone: 919-606-9502

Email: rburgin@rburgin.com

Web: <http://www.rburgin.com>

Areas of Expertise: Strategic planning and technology planning.

Yolanda Cuesta

Cuesta Multicultural Consulting

Availability: Saturday, 26th 8:30am-12pm

Email: yjcuesta@mindspring.com

Areas of Expertise: Serving and Marketing to Diverse Communities—how to identify needs, develop service plans; review of marketing.

Susan Epstein

Susan Baerg Epstein, Ltd

Availability: Saturday, 26th 8am-12pm

Email: sbepstein@aol.com

Phone: 714-754-1559

Areas of Expertise: Technical services; process improvement; and technology optimization.

Jan Feye-Stukas

Library Consulting, P.A.

Availability: Monday, 28th 11am-1pm

Email: jfs@libraryconsulting.org

Phone: 612-868-4564

Website: www.libraryconsulting.org

Areas of Expertise: Needs assessments—including focus groups, surveys; library building planning.

Carole D. Fiore

Training and Library Consulting

Availability: Saturday, 26th 9-11am

Email: carole@fiore-tlc.biz

Phone: 850-656-8474

Cell: 850-694-1789

Website: www.fiore-tlc.biz

Areas of Expertise: Service to Children's and Teens—especially Summer Reading, early childhood education; and general planning for public libraries.

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Laura Francisco

The Singer Group, Inc.

Availability: Saturday, 26th 8am-12pm and Monday, 28th 10:30am-1pm

Email: lfrancisco@singergrp.com

Phone: 301-363-8619

Website: www.singergrp.com

Areas of Expertise: Compensation and classification; performance management including pay for performance; human resources management and organization development including retention, climate and engagement surveys.

June Garcia

Availability: Monday, 28th 10:30am-12pm

Email: june@junegarcia.com

Phone: 303-757-7420

Cell: 303-522-2225

Website: www.JuneGarcia.com

Areas of Expertise: Strategic planning; executive recruitment; facilities planning; resource allocation; policy development; productivity; measurement and evaluation.

Arlene Hopkins

Library Consulting Services

Availability: Saturday, 26th 8am-12pm and Monday, 28th 10:30am-1pm

Email: Arlene.Hopkins@gmail.com

Phone: 310-392-5910

Areas of Expertise: Library facilities modernization and new construction; library space planning; greening libraries; library space and facilities program management; library relocation; and project management. Stephen Maack and Arlene Hopkins can also consult together on combining library strategic, location/relocation and planning facilities; GIS (computer mapping) applications for libraries; Return on Investment (ROI) and Cost Benefit Analysis for libraries.

Susan Kent

Availability: Saturday, 26th 9-10am

Email: s.kent@mac.com

Phone: 323-462-3332

Cell: 850-323-371-2082

Areas of Expertise: Strategic planning; fundraising; facilities assessment/planning; collections; and leadership development.

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Dr. Stephen C. Maack

dba REAP Change Consultants

Availability: Saturday, 26th 8am-12pm and Monday, 28th 10:30am-1pm

Email: consultant@reapchange.com

Cell: 310-384-9717

Website: www.reapchange.com

Areas of Expertise: Social science research (surveys, focus groups, etc.); strategic planning including PLA strategic planning model; organizational change; library client service assessment; library program evaluation (LSTA, IMLS grant evaluations); and community needs assessment. Stephen Maack and Arlene Hopkins can also consult together on combining library strategic, location/relocation and planning facilities; GIS (computer mapping) applications for libraries; return on Investment (ROI) and Cost Benefit Analysis for libraries.

Gerard B. McCabe

MSB Consultants

Availability: Monday, 28th 10:30am-1pm

Email: bldlib@comcast.net

Tel: 410-487-6872

Website: <http://bldlib.home.comcast.net>

Areas of Expertise: Buildings

Ruth Metz

Ruth Metz Associates

Availability: Saturday, 26th 8am-12pm

Email: ruthmetz@spiretech.com

Website: www.librarycoach.com

Areas of Expertise: Change for your library and library stakeholders—managing, developing, and coaching.

George Needham and Joan Frye Williams

Availability: Saturday, 26th 9am-12pm

Email: georgeneedham@yahoo.com

Phone: 614-783-7973

Website: www.georgeandjoan.com

Area of Expertise: Library trends and futures; strategic planning/reality check; building middle management capacity; new service models; sustainable operations.

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Sandra Nelson

Sandra Nelson Consulting Services

Availability: Saturday, 26th 9-11:30am

Email: sandra-nelson@comcast.net

Phone: 615-227-7402

Website: www.sandranelson.com

Areas of Expertise: Planning; implementing changes; and staff development.

Miriam Pollack

Miriam Pollack and Associates

Availability: Saturday, 26th, 8am-12pm

Email: miriampollack@comcast.net

Phone: 847-272-5011

Website: www.miriampollack.com

Areas of Expertise: Strategic planning; needs assessment; staff continuing education and training; community outreach; personnel issues and coaching; grant writing.

MaryEllin Santiago

Santiago Library Consulting

Availability: Monday, 28th, 10:30am-1pm

Email: santiagome@comcast.net

Areas of Expertise: Interior design on a budget; staff efficiencies; disaster planning; leadership development; library board development; community engagement.

Paula M. Singer, PhD

The Singer Group, Inc.

Availability: Saturday, 26th 9am-12pm and Monday, 28th 11:00am-1pm

Email: pmsinger@singergrp.com

Phone: 410-561-7561

Website: www.singergrp.com

Areas of Expertise: Succession planning and leadership development; coaching; human resources and leadership development; organization development including retention, climate and engagement surveys; strategic planning and implementation; compensation and classification; performance management including pay for performance; Board of Trustees education and development.

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Dick Waters and Brad Waters

Godfrey's Associates

Availability: Saturday, 26th 8am-12pm and Monday, 28th 10:30am-1pm

Email: rlwaters@GodfreysAssociates.com

Phone: 401-556-2398

Cell: 401-352-0226

Website: www.GodfreysAssociates.com

Areas of Expertise: Space planning and what to be sure to include; review of architectural plans at the schematic, design development, and/or construction document level. Willing to review plans, space permitting.

Bill Wilson

Himmel & Wilson, Library Consultants

Availability: Saturday, 26th 8-10:30am

Email: wilson@libraryconsultant.com

Phone: 608-868-1133

Cell: 608-290-9834

Website: www.libraryconsultant.com

Areas of Expertise: Strategic planning; facility planning; and service evaluation.